

Animal Health and Water Microbiology laboratories Submissions, reports, sample retention and feedback

Animal Health Laboratory

Submissions and Reports

All submissions, except worm tests, must have a nominated veterinarian. Samples are tested as received. Results relate only to the items tested.

Reports will only be issued to the persons or practice nominated as the submitter on the specimen advice sheet.

Test results and findings may be provided to authorised staff and used for statistical, surveillance, extension, certification, and regulatory purposes in accordance with Departmental policies. The source of the information will remain confidential unless otherwise required by law or regulatory policies.

Sample Retention

The samples submitted, and materials generated by laboratory processing and testing, remain the property of the Department of Natural Resources and Environment Tasmania (NRE Tas). Some samples and materials may be held indefinitely for reference purposes. All other samples and materials will be discarded in line with the Animal Health Laboratory normal retention times, which will be no more than 30 days.

Sample Collection

NRE Tas exercises due care in performing all tests but, takes no responsibility for errors associated with sample collection or freight forwarding.

PIC Numbers

When completing the Laboratory Advice Note record the Property Number (PIC) on the form. The PIC is very useful in disease control programs and for export certification purposes

Feedback

In a continued effort to improve our service to clients of the Animal Health Laboratory we welcome your comments. Please forward any comments or enquiries using the contact information listed.

Water Microbiology Laboratory

Submissions and Reports

Water samples should be submitted using the correct submission form and suitable sample bottles.

Samples are tested as received. Results relate only to the items tested.

Test results and findings may be forwarded to the Director of Public Health under conditions set out in the Public Health Act 1997.

Sample Collection

The client is responsible for sample collection and submission (including any freight costs) of samples to laboratory.

NRE Tas has used due care and diligence in undertaking all relevant tests but is not responsible for any error that has occurred in collecting the samples.

Feedback

In a continued effort to improve our service to clients of the Animal Health Laboratory we welcome your comments. Please forward any comments or enquiries using the contact information listed.

Contact Details

Animal Health Laboratory

NRE Tas

165 Westbury Road Prospect TAS 7250, or

PO Box 46 Kings Meadows TAS 7249

P: 03 6777 2111

E: specimenreception@nre.tas.gov.au