

From : Brown, Zoe (EPA) To : [redacted] Cc : Bcc : Date/time Received : 11/04/2018 12:24:00 PM
Subject : RE: Sewer Spill Huonville Saturday 10 March Hi [redacted] Is the incident report for this spill at Huonville available yet? Has TasWater received any further correspondence/ information from [redacted] Thanks, Zo? Brown
tel: (03) 6165 4590 Working Tues, Wed & Thurs

From: [redacted] [mailto: [redacted]]

Sent: Thursday, 29 March 2018 4:03 PM

To: Brown, Zoe (DPIPWE) <DPIPWEzbrown@connect.tas.gov.au>

Subject: RE: Sewer Spill Huonville Saturday 10 March Zoe I don't know for sure if the EHO was contacted, they weren't contacted by me and I will check with the others involved from TasWater but if I had to guess the answer is no.

Acting Department Manager Regional Services D [redacted]

M [redacted]

F [redacted]

A GPO Box 1393, Hobart TAS 7001

E [redacted] <http://www.taswater.com.au/> Have I been helpful? Please provide feedback by clicking here .

From: Brown, Zoe (EPA) [mailto:Zoe.Brown@epa.tas.gov.au]

Sent: Thursday, 29 March 2018 2:24 PM

To: [redacted]

Subject: RE: Sewer Spill Huonville Saturday 10 March

Thanks for that [redacted] A question I meant to ask you before was whether TasWater advised Huonville EHO either at the time or subsequently? thanks Zo? Brown tel: (03) 6165 4590 Working Tues, Wed & Thurs

From: [redacted] [mailto: [redacted]]

Sent: Thursday, 29 March 2018 2:04 PM

To: Brown, Zoe (EPA) <Zoe.Brown@epa.tas.gov.au >

Subject: RE: Sewer Spill Huonville Saturday 10 March

FYI

Acting Department Manager Regional Services D [redacted]

M [redacted]

F [redacted]

A GPO Box 1393, Hobart TAS 7001

E [redacted] <http://www.taswater.com.au/> Have I been helpful? Please provide feedback by clicking here .

From: Brown, Zoe (EPA) [mailto:Zoe.Brown@epa.tas.gov.au]

Sent: Wednesday, 14 March 2018 2:26 PM

To: [redacted] Waste Water (EPA); Clayton, Alice (EPA)

Subject: RE: Sewer Spill Huonville Saturday 10 March

Hi [redacted] I've had a look on LIST and while I can't find a 65 Wilmot Road in Huonville I'm assuming it's in the vicinity of Wilmot Road near the Oval? Let me know if I've got this wrong. Looking at the info you provided and the spill notification guidelines [redacted] it's pretty close to Huonville Bridge and a popular recreational area which puts it into the High location and therefore I think, notifiable. [redacted]

[redacted] Please send through the

incident report for our records. Regards, Zo? Brown

tel: (03) 6165 4590 Working Tues, Wed & Thurs

From: [redacted] [mailto: [redacted]]

Sent: Tuesday, 13 March 2018 2:40 PM

To: Brown, Zoe (EPA) <Zoe.Brown@epa.tas.gov.au >; Waste Water (EPA) <WasteWater@epa.tas.gov.au >;

Clayton, Alice (EPA) <Alice.Clayton@epa.tas.gov.au >

Subject: Sewer Spill Huonville Saturday 10 March

Hi there There was a split in the Sewer rising main at 65 Wilmot Road Huonville on Saturday. We believe the volume spilled and the sensitivity according to the Sewage Spill Notification Guidelines put this into the Not Notifiable category. I have just found out it was never called through on the day, but on reviewing information I believe it fits with the Not Notifiable category anyway. Estimate of spill was < 10 kL and location was rural before entering the waterway, putting this into low hazard as far as location, Pump trucks were called as soon as identified and the repair was completed Saturday. Regards [redacted]

Acting Department Manager Regional Services D [redacted]

M [redacted]

F [redacted]

A GPO Box 1393, Hobart TAS 7001

E [redacted] <http://www.taswater.com.au/> Have I been helpful? Please provide feedback by clicking here .

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From : Waste Water (EPA) To : DPIPWE - _ENV Waste Water Recipients Cc : Bcc : Date/time Received : 26/04/2018 5:45:40 PM Subject : FW: TasWater Incidents

From: Brown, Zoe (EPA)
Sent: Thursday, 26 April 2018 5:45:36 PM (UTC+10:00) Hobart
To: [REDACTED]
Cc: Waste Water (EPA)
Subject: RE: TasWater Incidents

Hi [REDACTED]

Thanks for this update and we'll wait on your advice following those investigations. [REDACTED] believes the rising main may have been leaking for couple of weeks prior to the main burst which may also be worth noting if you are able to get flow data to compare.

Regards
Zoe

From: [REDACTED]
Sent: Thursday, 26 April 2018 4:50 PM
To: Brown, Zoe (EPA); [REDACTED]
Cc: Bobenhausen, Elke (EPA); Clayton, Alice (EPA); Napthali, Glen (EPA); [REDACTED] (EPA); Smith, Kandy P (EPA)
Subject: RE: TasWater Incidents

Hi Zoe, all

Following on from our earlier email discussion, our SCADA review has not solved this one in the way that I hoped.

My theory was to forward you both the flows pumped from the Main Road Pump station and the inlet flow into the Ranelagh STP, and to compare typical days with the days of the burst rising main.

The review of data today (with data has been extracted remotely from the SCADA system) shows the Main Road Pump station at Huonville on a daily basis is pumping less flow than the whole inflow to Ranelagh STP. This obviously cannot be correct. Thus I am not wanting to send you erroneous data until we understand things a bit better.

We are having a technician head to the Huon tomorrow to see if we can identify if one of the flowmeters is playing up or if it is a SCADA system issue. I will update you as soon as I get a report.

regards

[REDACTED]
Acting Department Manager Regional Services

D [REDACTED]
M [REDACTED]
F [REDACTED]
A GPO Box 1393, Hobart TAS 7001

E [REDACTED]
W <http://www.taswater.com.au/>

Have I been helpful? Please provide feedback by clicking here<
<http://www.taswater.com.au/Your-Account/Enquiries-/Enquiries-forms> >.

From: Brown, Zoe (EPA) [mailto:Zoe.Brown@epa.tas.gov.au]
Sent: Thursday, 26 April 2018 9:28 AM
To: [REDACTED]
Cc: Bobenhausen, Elke (EPA); Clayton, Alice (EPA); Napthali, Glen (EPA); [REDACTED] (EPA); Smith, Kandy P (EPA)
Subject: TasWater Incidents
Importance: High

Hi [REDACTED]

From : [REDACTED] To : Brown, Zoe (EPA) Cc : [REDACTED] Bcc : [REDACTED]
Date/time Received : 26/04/2018 10:39:47 AM Subject : RE: TasWater Incidents Hi Zoe In regards to point 4, I am 90% towards completion of the Huon SPS spill report, but am awaiting the SCADA flow investigation to determine if the assumed volume of spillage can be validated (one way or the other) by comparisons of flows on the days either side of the break. This investigation is being prioritised and barring other emergencies we hope to have a report completed today. I have just followed up with our Customer Resolutions team to see how they are progressing with discussions with Mr Price and am awaiting a return call. I will update you later in the day. [REDACTED]

Acting Department Manager Regional Services D [REDACTED]

M [REDACTED]

F [REDACTED]

A GPO Box 1393, Hobart TAS 7001 [REDACTED]

E [REDACTED] <http://www.taswater.com.au/> Have I been helpful? Please provide feedback by clicking [here](#) . From: Brown, Zoe (EPA) [mailto:Zoe.Brown@epa.tas.gov.au]
Sent: Thursday, 26 April 2018 9:28 AM

To: [REDACTED]

Cc: Bobenhausen, Elke (EPA); Clayton, Alice (EPA); Napthali, Glen (EPA); [REDACTED] (EPA); Smith, Kandy P (EPA)

Subject: TasWater Incidents

Importance: High

Hi [REDACTED] et al,

As you probably know Glen is on leave for the next couple of weeks and so I'm taking on a few issues he was dealing with. [REDACTED]

4. Huonville spill, 10 March 18 Still waiting for incident report for this one - was last advised this would be provided last week. There are some significant concerns regarding this incident and TasWaters response. EPA are investigating this incident and so this report needs to be prioritised and provided asap . I also need to know whether TasW has been in contact and assisting the landholder in the last week or so.

Regards, Zo? Brown Section Head (Acting) | EPA Tasmania, Wastewater Management Section | Department of Primary Industries, Parks, Water and Environment (DPIPWE) Level 7, 134 Macquarie Street | GPO Box 1751 | HOBART TAS 7001 tel: (03) 6165 4590 email: Zoe.Brown@epa.tas.gov.au web: <http://www.epa.tas.gov.au>
Please note I work Tues, Wed & Thurs

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From : [REDACTED]

To : Brown, Zoe (EPA)

Cc : [REDACTED]

Bcc :

Date/time Received : 25/05/2018 5:34:47 PM

Subject : Incident report

Hi Zoe Apologies this took a while to get to you. Incident report is attached on behalf of [REDACTED] and myself.

Regards, [REDACTED]

Sewerage System Performance Leader

D [REDACTED]

M [REDACTED]

A GPO Box 1393, Hobart TAS 7001

E [REDACTED]

[p://www.taswater.com.au](http://www.taswater.com.au)/ Have I been helpful? Please provide feedback by clicking [here](#) .

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Converted Attachments

Attachment image001.png converted to managed file image001 (0).png

Attachment image002.jpg converted to managed file image002 (0).jpg

Attachment Incident and Hazard Form 25-May-2018.pdf converted to managed file Incident and Hazard Form 25-May-2018 (0).pdf



INCIDENT/HAZARD REPORT

Section 1 - Report details

Record Id: IH004990

Reporter Name	[REDACTED]
Your contact number	6237 8529
Region	South
Location type	Other
Office location	Rising Main Huon Main Road SPS
Coordinator/Manager	Coordinator Huon ([REDACTED])
Incident or Hazard?	Incident
Date/Time	10-Mar-2018 10:00:00
Describe what happened or could have happened	A rising main failure at 65 Wilmot Road Huonville resulted in a sewer spill to this property and then the Huon River. The incident happened on the Saturday of the March long weekend and was not put into IRIS. The EPA were informed of the incident on Tue 13 March. Initial information was that the spill volume was <10,000 L but following flow-meter analysis, it is anticipated the volume is much higher. It is likely that the volume was >50kL and therefore "Notifiable" under EPA spill notification guidelines. The spill initially occurred on farm land where cattle were grazing. The farmer claimed that one heifer became sick and was put down after failing to recover, and has since put in a claim for recovery of costs associated with this.
Immediate actions taken?	The break required further resources to manage including sending a crew from Kingston area; and the engagement of the Duty Supervisor to assist in managing the resources for repair and spill minimisation from the incident. Pump trucks were called to the site and managed the cartage of sewage from the pump station during the time of the repair. A vacuum excavation was arranged and the repair was initiated in the late morning. The repair was completed at approx. 16:00. The pipe was found to have a split along a section of the pipe and a section of pipe was replaced. The exact time of the initial break cannot be determined.
Service Order/Project no	/

Section 2 - Reporter classifies the Incident/Hazard

	<u>Primary Consequence</u>	<u>Secondary Consequence</u>
Consequence Category	Environmental	Reputation



INCIDENT/HAZARD REPORT

Consequence Sub Category	Uncontrolled sewage release (overflow/spillage)
Potential consequence rating	1 Insignificant
Maximum Consequence	2 Minor
Alert Level	Level 1
Reportable to Regulator?	Yes and has been reported

Section 3 - Reporter to provide details about the Incident/Hazard

Persons involved	Employee, Member of public
Names of all involved	[REDACTED] (Duty Supervisor); [REDACTED]; [REDACTED]
Witnesses	[REDACTED] (Landowner)
Emergency/Regulatory Body	EPA
Type of sewage spill	Dry weather reportable
Volume of spill	>100000
Volume of spill litres	>100000

Section 4 - Manager/Coordinator makes comments, assigns required actions and signs off

Manager/ Coordinators Comments	We have drafted a form to record how the spill estimate was determined. Example:- was SCADA checked?- details of volume calculations- assumptions made, etc.
Date of approval	25-May-2018

From: [REDACTED]
Sent: Thursday, 31 May 2018 1:52 PM
To: Brown, Zoe (EPA) <Zoe.Brown@epa.tas.gov.au>
Cc: Napthali, Glen (EPA) <Glen.Napthali@epa.tas.gov.au>
Subject: RE: Inlet Farm, Huonville - Claim Follow Up

I've passed this on to [REDACTED] to arrange for someone to contact him.

[REDACTED]
Sewerage System Performance Leader

D [REDACTED]
F [REDACTED]
A GPO Box 1393, Hobart TAS 7001
E [REDACTED]
W <http://www.taswater.com.au/>

Have I been helpful? Please provide feedback by clicking here.

-----Original Message-----
From: Brown, Zoe (EPA) [mailto:Zoe.Brown@epa.tas.gov.au]
Sent: Thursday, 31 May 2018 12:26 PM
To: [REDACTED]
Cc: Napthali, Glen (EPA)
Subject: Inlet Farm, Huonville - Claim Follow Up
Importance: High

Hi [REDACTED]

It seems that [REDACTED] still has not had any contact from TasWater regarding his claim for his dead cow. Can you advise who he should contact or advise that someone from TasWater will contact him? I did request this a couple of weeks ago. I am not sure who the relevant person at TasWater would be. Please confirm he will be contacted.

Thanks,

Zoe Brown
Senior Environmental Officer | Wastewater Management Section
tel: (03) 6165 4590

Working Tues, Wed & Thurs

-----Original Message-----
From: [REDACTED]
Sent: Wednesday, 30 May 2018 3:43 PM
To: Brown, Zoe (EPA) <Zoe.Brown@epa.tas.gov.au>
Subject: RE: Claim Follow Up

Hi Zoe,
Can you please provide me a point of contact at Tas Water, I haven't heard from them for a few weeks regarding my claim.

Regards
[REDACTED]

-----Original Message-----
From: Brown, Zoe (EPA)
Sent: Friday, 4 May 2018 1:21 PM
To: [REDACTED]

From : Naphthali, Glen (EPA)
To : [redacted] Brown, Zoe (EPA)
Cc : [redacted]
Bcc :
Date/time Received : 6/07/2018 5:36:21 PM
Subject : RE: Inlet Farm, Huonville - Claim Follow Up

[redacted] has called again, he is concerned he may not know what questions to ask. I have offered to be on site when TasWater visit.

Glen

Glen Naphthali | Section Head | Wastewater Management | EPA Tasmania
Department of Primary Industries, Parks, Water and Environment
Level 7, 134 Macquarie Street, Hobart
LLGPO Box 1751 Hobart TAS 7001
GGlen.naphthali@epa.tas.gov.au
@03 6165 4580
www.epa.tas.gov.au

-----Original Message-----

From: [redacted]
Sent: Thursday, 5 July 2018 2:20 PM
To: Naphthali, Glen (EPA) <Glen.Naphthali@epa.tas.gov.au>; Brown, Zoe (EPA) <Zoe.Brown@epa.tas.gov.au>
Cc: [redacted]
Subject: RE: Inlet Farm, Huonville - Claim Follow Up

Hi Glen

[redacted] are going to visit him on Tuesday next week.

Regards

[redacted]

[redacted]

Sewerage System Performance Leader

D [redacted]
F [redacted]
A GPO Box 1393, Hobart TAS 7001
E [redacted]
W <http://www.taswater.com.au/>

Have I been helpful? Please provide feedback by clicking here.

-----Original Message-----

From: Naphthali, Glen (EPA) [mailto:Glen.Naphthali@epa.tas.gov.au]
Sent: Monday, 2 July 2018 10:10 AM
To: [redacted] Brown, Zoe (EPA)
Cc: [redacted]
Subject: RE: Inlet Farm, Huonville - Claim Follow Up

Hi,

I have had further contact from [redacted] He has been away for work and returned to find another dead cow and he has a horse which is unwell.

He has said the only contact from TasWater is a letter offering him \$150 compensation and that no one has visited the site since the spill. He is planning to seek legal advice.

Can you please advise me of what contact has been made with [REDACTED]

Thank you

Glen

Glen Naphthali | Section Head | Wastewater Management | EPA Tasmania Department of Primary Industries, Parks, Water and Environment HHLevel 7, 134 Macquarie Street, Hobart LLGPO Box 1751 Hobart TAS 7001
GGglen.naphthali@epa.tas.gov.au
@@03 6165 4580
iiwww.epa.tas.gov.au

-----Original Message-----

From: [REDACTED]
Sent: Thursday, 31 May 2018 4:24 PM
To: Brown, Zoe (EPA) <Zoe.Brown@epa.tas.gov.au>
Cc: Naphthali, Glen (EPA) <Glen.Naphthali@epa.tas.gov.au>; [REDACTED]
Subject: RE: Inlet Farm, Huonville - Claim Follow Up

Hi Zoe

We have responded to the resident today in writing regarding his claim.

Regards,

[REDACTED]

[REDACTED]
Sewerage System Performance Leader

D [REDACTED]
F [REDACTED]
A GPO Box 1393, Hobart TAS 7001
E [REDACTED]
W <http://www.taswater.com.au/>

Have I been helpful? Please provide feedback by clicking here.

-----Original Message-----

From: Brown, Zoe (EPA) [mailto:Zoe.Brown@epa.tas.gov.au]
Sent: Thursday, 31 May 2018 1:57 PM
To: [REDACTED]
Cc: Naphthali, Glen (EPA); [REDACTED]
Subject: RE: Inlet Farm, Huonville - Claim Follow Up

Thanks [REDACTED]

Can you please let me know when contact has been made?

Cheers,

Zo? Brown
Senior Environmental Officer | Wastewater Management Section
tel: (03) 6165 4590

Working Tues, Wed & Thurs

-----Original Message-----

(DPIPWE)

From: Buttery, Sophie (EPA)
Sent: Monday, 16 July 2018 8:55 AM
To: Cowen, Greg (EPA)
Subject: FW: Huonville spill 10 Mar

Hi Greg,

Thanks
Sophie

From: <>
Sent: Saturday, 14 July 2018 8:47 PM
To: Buttery, Sophie (EPA) <Sophie.Buttery@epa.tas.gov.au>
Cc: Napthali, Glen (EPA) <Glen.Napthali@epa.tas.gov.au>; Brown, Zoe (EPA) <Zoe.Brown@epa.tas.gov.au>; <>
Subject: RE: Huonville spill 10 Mar

Hi Sophie

There were 5 staff actively involved in the response to this sewer main break on the day of 10 March.

There are a number of these staff on various forms of leave from work, including myself, over the next week or two. The first date that all 5 of these staff are at work on the same day is 25 July 2018.

I have booked a meeting room at our Moonah office between 10 am and 1 pm on this first available day, being 25 July 2018, and I will organise these staff to be available. Can you let me know if this date and time are suitable to you and Greg?

Do you want the meetings to be one staff member at a time, or all together? I can organise this either way?

I think TasWater will want a senior manager and/or another representative to sit in on these meetings.

I am back at work on 23 July although I will be checking my emails periodically when on leave between 16 and 20 July, and I will brief other staff on this matter to ensure coverage next week when I am on leave.

Regards

Acting Department Manager Regional Services

D
M
F 1300 862 066
A GPO Box 1393, Hobart TAS 7001
E
W <http://www.taswater.com.au/>

Have I been helpful? Please provide feedback by clicking [here](#).

(DPIPWE)

From: Buttery, Sophie (EPA)
Sent: Tuesday, 24 July 2018 10:41 AM
To: [Redacted]
Cc: Napthali, Glen (EPA); Brown, Zoe (EPA); [Redacted]
Subject: RE: Huonville spill 10 Mar
Attachments: image001.jpg; image002.jpg

Hi [Redacted]

This time suits us, we'll see you on Wednesday 1 August at 1 pm.

Regards,

Sophie Buttery | Environmental Officer | Wastewater Management | EPA Tasmania Department of Primary Industries, Parks, Water and Environment Level 7, 134 Macquarie Street, Hobart GPO Box 1751 Hobart TAS 7001
sophie.buttery@epa.tas.gov.au
03 6165 4620
www.epa.tas.gov.au

From: [Redacted]
Sent: Monday, 23 July 2018 12:58 PM
To: Buttery, Sophie (EPA); Royce Aldred
Cc: Napthali, Glen (EPA); Brown, Zoe (EPA); [Redacted]
Subject: RE: Huonville spill 10 Mar

Hi Sophie

Does the afternoon of Wed 1 August suit? I can get a room from 1 pm onwards, say until 3.30 pm.

At Moonah.

[Redacted]
Acting Department Manager Regional Services

D [Redacted]
M [Redacted]
F [Redacted]
A GPO Box 1393, Hobart TAS 7001
E [Redacted]
W <http://www.taswater.com.au/>

Have I been helpful? Please provide feedback by clicking here<<http://www.taswater.com.au/Your-Account/Enquiries-/Enquiries-forms>>.

From: Buttery, Sophie (EPA) [mailto:Sophie.Buttery@epa.tas.gov.au]
Sent: Tuesday, 17 July 2018 1:25 PM
To: [Redacted]
Cc: Napthali, Glen (EPA); Brown, Zoe (EPA); [Redacted]

Subject: RE: Huonville spill 10 Mar

Hi [REDACTED]

As I am unavailable next week we would like to defer these meetings to the week beginning 30 July. We are particularly interested in speaking with the duty supervisor (I have in my records as [REDACTED], and if we could speak with at least one of the other operators who first responded, that will be all that is required at this stage.

We are happy to meet these personnel wherever they are usually based.

Could you please advise a suitable time and location in the week beginning 30 July?

Regards,

Sophie Buttery | Environmental Officer | Wastewater Management | EPA Tasmania Department of Primary Industries, Parks, Water and Environment H Level 7, 134 Macquarie Street, Hobart • GPO Box 1751 Hobart TAS 7001 • sophie.buttery@epa.tas.gov.au • 03 6165 4620 i www.epa.tas.gov.au<<http://www.epa.tas.gov.au/>>

From: [REDACTED]
Sent: Monday, 16 July 2018 4:12 PM
To: Buttery, Sophie (EPA) <Sophie.Buttery@epa.tas.gov.au<<mailto:Sophie.Buttery@epa.tas.gov.au>>>; [REDACTED]
Cc: Napthali, Glen (EPA) <Glen.Napthali@epa.tas.gov.au<<mailto:Glen.Napthali@epa.tas.gov.au>>>; Brown, Zoe (EPA) <Zoe.Brown@epa.tas.gov.au<<mailto:Zoe.Brown@epa.tas.gov.au>>>; [REDACTED]
Subject: RE: Huonville spill 10 Mar

Thanks.

[REDACTED]
Sewerage System Performance Leader

D [REDACTED]
F [REDACTED]
A GPO Box 1393, Hobart TAS 7001
E [REDACTED]
W <http://www.taswater.com.au/>

Have I been helpful? Please provide feedback by clicking here<<http://www.taswater.com.au/Your-Account/Enquiries-/Enquiries-forms>>.
[cid:image001.jpg@01D42284.90732640]

From: Buttery, Sophie (EPA) [<mailto:Sophie.Buttery@epa.tas.gov.au>]
Sent: Monday, 16 July 2018 4:11 PM
To: [REDACTED]
Cc: Napthali, Glen (EPA); Brown, Zoe (EPA); [REDACTED]
Subject: RE: Huonville spill 10 Mar

Hi [REDACTED]

Thanks for the clarification. It wasn't clear from [REDACTED] email exactly who was and wasn't available.

As I mentioned I am unavailable next week. I am seeking confirmation as to whether the EPA will send someone else in my place or seek to defer until the week beginning 30 July. I will confirm ASAP.

Regards,

Sophie Buttery | Environmental Officer | Wastewater Management | EPA Tasmania Department of Primary Industries, Parks, Water and Environment H Level 7, 134 Macquarie Street, Hobart • GPO Box 1751 Hobart TAS 7001 • sophie.buttery@epa.tas.gov.au • 03 6165 4620 | www.epa.tas.gov.au <<http://www.epa.tas.gov.au/>>

From: [REDACTED]
Sent: Monday, 16 July 2018 11:26 AM
To: Buttery, Sophie (EPA) <Sophie.Buttery@epa.tas.gov.au<<mailto:Sophie.Buttery@epa.tas.gov.au>>>; [REDACTED]
Cc: Napthali, Glen (EPA) <Glen.Napthali@epa.tas.gov.au<<mailto:Glen.Napthali@epa.tas.gov.au>>>; Brown, Zoe (EPA) <Zoe.Brown@epa.tas.gov.au<<mailto:Zoe.Brown@epa.tas.gov.au>>>.
Subject: RE: Huonville spill 10 Mar

Hi Sophie

It's simply not possible to carry out these interviews this week.

We have three out of the five first responders on leave this week. Plus [REDACTED], the Department Manager in Service Delivery who has been involved and [REDACTED] his GM is also on leave for the week. [REDACTED] is going on leave tomorrow for a week and I am on leave for Tuesday and Wednesday.

So to make this happen we'd need to call people in from leave and it would be difficult for us to make sure there is a senior manager available to sit in with them.

I propose we defer to [REDACTED] suggestion of 25 July if that's ok.

Regards,

[REDACTED]
[REDACTED]
Sewerage System Performance Leader

D [REDACTED]
F [REDACTED]
A GPO Box 1393, Hobart TAS 7001
E [REDACTED]
W <http://www.taswater.com.au/>

Have I been helpful? Please provide feedback by clicking here<<http://www.taswater.com.au/Your-Account/Enquiries-/Enquiries-forms>>.
[cid:image002.jpg@01D42284.90732640]

From: Buttery, Sophie (EPA) [<mailto:Sophie.Buttery@epa.tas.gov.au>]
Sent: Monday, 16 July 2018 9:58 AM
To: [REDACTED]
Cc: Napthali, Glen (EPA); Brown, Zoe (EPA); [REDACTED]
Subject: RE: Huonville spill 10 Mar

Hi [REDACTED]

Unfortunately I am unavailable next week. We would like to get these interviews done this week if possible. At this stage we only need to speak with the first responders on the day; if we could get at least one, preferably two, of those as well as the duty supervisor that will be sufficient. We would like to speak to the first responders one at a time. We have no issue with a senior TasWater representative being present in the interviews.

Please let me know what can be arranged for this week.

Regards,

Sophie BATTERY | Environmental Officer | Wastewater Management | EPA Tasmania Department of Primary Industries, Parks, Water and Environment H Level 7, 134 Macquarie Street, Hobart • GPO Box 1751 Hobart TAS 7001 • sophie.battery@epa.tas.gov.au • 03 6165 4620 i www.epa.tas.gov.au<<http://www.epa.tas.gov.au/>>

From: [REDACTED]
Sent: Saturday, 14 July 2018 8:47 PM
To: BATTERY, Sophie (EPA) <Sophie.Battery@epa.tas.gov.au<<mailto:Sophie.Battery@epa.tas.gov.au>>>
Cc: Napthali, Glen (EPA) <Glen.Napthali@epa.tas.gov.au<<mailto:Glen.Napthali@epa.tas.gov.au>>>; Brown, Zoe (EPA) <Zoe.Brown@epa.tas.gov.au<<mailto:Zoe.Brown@epa.tas.gov.au>>>; [REDACTED]
Subject: RE: Huonville spill 10 Mar

Hi Sophie

There were 5 staff actively involved in the response to this sewer main break on the day of 10 March.

There are a number of these staff on various forms of leave from work, including myself, over the next week or two. The first date that all 5 of these staff are at work on the same day is 25 July 2018.

I have booked a meeting room at our Moonah office between 10 am and 1 pm on this first available day, being 25 July 2018, and I will organise these staff to be available. Can you let me know if this date and time are suitable to you and Greg?

Do you want the meetings to be one staff member at a time, or all together? I can organise this either way?

I think TasWater will want a senior manager and/or another representative to sit in on these meetings.

I am back at work on 23 July although I will be checking my emails periodically when on leave between 16 and 20 July, and I will brief other staff on this matter to ensure coverage next week when I am on leave.

Regards

[REDACTED]
Acting Department Manager Regional Services

D [REDACTED]
M [REDACTED]
F [REDACTED]
A GPO Box 1393, Hobart TAS 7001
E [REDACTED]
W <http://www.taswater.com.au/>

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(DPIPWE)

From: Taylor, Brendan M (EPA)
Sent: Friday, 31 August 2018 2:00 PM
To: [Redacted]
Cc: [Redacted] Cowen, Greg (EPA)
Subject: Re: Formal interview with [Redacted]

Hi [Redacted]

Yes - that would work well. I will email through the location of our Hobart office when I get back to my desk this afternoon.

Regards,

Brendan

Sent from my iPhone

On 31 Aug 2018, at 1:57 pm, [Redacted] wrote:

Hi Brendan

Could 3 pm on Wed 5th September work for you?

Regards

[Redacted]
Acting Department Manager Regional Services

D [Redacted]
M [Redacted]
F [Redacted]
A GPO Box 1393, Hobart TAS 7001

E [Redacted]
W <http://www.taswater.com.au/>

Have I been helpful? Please provide feedback by clicking [here](#).

From: Taylor, Brendan M (EPA) [mailto:Brendan.Taylor@environment.tas.gov.au]
Sent: Friday, 31 August 2018 11:06 AM
To: [Redacted]
Cc: Cowen, Greg (EPA)
Subject: Formal interview with [Redacted]

Good morning [Redacted]

As discussed with [Redacted] I am making enquiries to arrange a time to conduct a formal record of interview with [Redacted] regarding the events of 10 March 2018 at Inlet Farm, Huonville.

I am assisting Mr Cowen in the course of EPA Tasmania's enquires into the matter and will be in Hobart from Wednesday next week.

I was hoping, depending on the availability of [REDACTED] to hold a formal record of interview on either the afternoon of Wednesday 5 September or at 9am on Thursday 6 September (Thursday morning being the preferred time).

My apologies for the lateness in requesting the above time frame, however if you are able to confirm at some stage today it would be greatly appreciated.

[REDACTED] may bring a representative with him should he so wish and I anticipate that we will not take more than an hour of his time.

If you have any questions, please do not hesitate to contact me on the details below.

Regards,

<image001.jpg><image002.jpg>

Brendan Taylor
Senior Compliance & Incident Response Officer

EPA Tasmania
Department of Primary Industries, Parks, Water and Environment
GPO Box 1550
Hobart TAS 7001

Phone: 03 6464 3005
Mobile: [REDACTED]
Incident Response 1800 005 171

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[REDACTED] (DPIPWE)

From: Taylor, Brendan M (EPA)
Sent: Monday, 17 September 2018 11:25 AM
To: [REDACTED]
Cc: [REDACTED], [REDACTED] Cowen, Greg (EPA)
Subject: RE: Formal interview with [REDACTED]

Good morning [REDACTED]

Thank you for your email – Friday 21 September at 10am is perfect.

Thank you for your assistance,

Regards,



Brendan Taylor
Senior Compliance & Incident Response Officer

EPA Tasmania
Department of Primary Industries, Parks, Water and Environment
GPO Box 1550
Hobart TAS 7001

Phone: 03 6464 3005
Mobile: [REDACTED]
Incident Response 1800 005 171

From: [REDACTED]
Sent: Monday, 17 September 2018 11:12 AM
To: Taylor, Brendan M (EPA)
Cc: [REDACTED]
Subject: RE: Formal interview with [REDACTED]

Hi Brendan

Does 10 am on Friday 21 Sept suit for [REDACTED] and [REDACTED] to attend?

Regards

[REDACTED]
Acting Department Manager Regional Services

D [REDACTED]
M [REDACTED]
F [REDACTED]
A GPO Box 1393, Hobart TAS 7001

RTI-D-RELEASE-DPIPWE

E

W <http://www.taswater.com.au/>

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From: Taylor, Brendan M (EPA) [<mailto:Brendan.Taylor@environment.tas.gov.au>]

Sent: Wednesday, 12 September 2018 2:00 PM

To: [REDACTED]

Subject: RE: Formal interview with [REDACTED]

Thanks [REDACTED]

Much appreciated.

Regards,



Brendan Taylor
Senior Compliance & Incident Response Officer

EPA Tasmania
Department of Primary Industries, Parks, Water and Environment
GPO Box 1550
Hobart TAS 7001

Phone: 03 6464 3005
Mobile: [REDACTED]
Incident Response 1800 005 171

From: [REDACTED]

Sent: Wednesday, 12 September 2018 1:32 PM

To: Taylor, Brendan M (EPA); [REDACTED]

Cc: Cowen, Greg (EPA)

Subject: RE: Formal interview with [REDACTED]

Hi there

Email acknowledged.

I will confirm the time that [REDACTED] (note spelling) and [REDACTED] can both attend over the next day or so.

regards

[REDACTED]
Acting Department Manager Regional Services

D [REDACTED]
M [REDACTED]
F [REDACTED]

E [REDACTED]
W <http://www.taswater.com.au/>

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From: Taylor, Brendan M (EPA) [mailto:Brendan.Taylor@environment.tas.gov.au]
Sent: Tuesday, 11 September 2018 12:20 PM
To: [REDACTED]
Cc: Cowen, Greg (EPA)
Subject: RE: Formal interview with [REDACTED]

Good afternoon [REDACTED]

Thank you for your assistance and cooperation last week with regards to the formal record of interview held with [REDACTED] concerning the events of 10 March 2018 at Inlet Farm, Huonville.

In light of the information provided by [REDACTED] it is the intention of EPA Tasmania to conduct a second record of interview into the incident with [REDACTED]

If possible, are you able to provide an indication as to [REDACTED] availability on either the afternoon of 19 September 2018 (Wednesday) or the morning of 21 September 2018 (Friday).

It is the preference of EPA Tasmania that the interview be conducted at its head office on Macquarie street, however we may be able to accommodate an out of office interview to accommodate [REDACTED] movements.

As with [REDACTED] I do not envisage taking up more than an hour of [REDACTED] He may also choose to bring along a support person should he wish.

Please feel free to contact me on the details below should you have any further questions.

Kind regards,



Brendan Taylor
Senior Compliance & Incident Response Officer

EPA Tasmania
Department of Primary Industries, Parks, Water and Environment
GPO Box 1550
Hobart TAS 7001

Phone: 03 6464 3005
Mobile: [REDACTED]
Incident Response 1800 005 171

From: [REDACTED]
Sent: Wednesday, 5 September 2018 4:02 PM
To: Taylor, Brendan M (EPA); [REDACTED]
Cc: Cowen, Greg (EPA); [REDACTED]
Subject: RE: Formal interview with [REDACTED]

Thanks Brendan

[redacted] will attend with [redacted]. [redacted] has been [redacted] previous Department Manager but was on Long Service Leave from Feb to June and therefore not involved in the incident.

regards

[redacted]
Acting Department Manager Regional Services

D [redacted]
M [redacted]
F [redacted]
A GPO Box 1393, Hobart TAS 7001
E [redacted]
W <http://www.taswater.com.au/>

Have I been helpful? Please provide feedback by clicking [here](#).

From: Taylor, Brendan M (EPA) [<mailto:Brendan.Taylor@environment.tas.gov.au>]
Sent: Wednesday, 5 September 2018 2:12 PM
To: [redacted]
Cc: Cowen, Greg (EPA)
Subject: RE: Formal interview with [redacted]

Hi [redacted]

Thanks for the phone call. I can confirm the new time of 11am tomorrow (6 September) at 134 Macquarie Street. As previously discussed, if [redacted] is able to present himself to the security desk and someone will come down to collect him from the foyer.

Kind regards,



Brendan Taylor
Senior Compliance & Incident Response Officer

EPA Tasmania
Department of Primary Industries, Parks, Water and Environment
GPO Box 1550
Hobart TAS 7001

Phone: 03 6464 3005
Mobile: [redacted]
Incident Response 1800 005 171

From: [redacted]
Sent: Wednesday, 5 September 2018 12:41 PM
To: Taylor, Brendan M (EPA); [redacted]
Cc: Cowen, Greg (EPA); Goudie, Jo E (EPA)
Subject: RE: Formal interview with [redacted]

Hi Brendan

I intend to come to the interview with [redacted] as a support person.

See you at 3.00 pm.

Regards

[redacted]

Acting Department Manager Regional Services

D [redacted]
M [redacted]
F [redacted]
A GPO Box 1393, Hobart TAS 7001
E [redacted]
W <http://www.taswater.com.au/>

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From: Taylor, Brendan M (EPA) [<mailto:Brendan.Taylor@environment.tas.gov.au>]
Sent: Friday, 31 August 2018 2:44 PM
To: [redacted]
Cc: Cowen, Greg (EPA); Goudie, Jo E (EPA)
Subject: RE: Formal interview with Mr [redacted]

Hi [redacted]

Thank you again for your email. If [redacted] can please present himself to the security desk at the time specified below (3pm) at 134 Macquarie Street, Hobart, on 5 September 2018.

Should you or [redacted] have any questions please do not hesitate to contact me on the details below.

Kind regards,



Brendan Taylor
Senior Compliance & Incident Response Officer

EPA Tasmania
Department of Primary Industries, Parks, Water and Environment
GPO Box 1550
Hobart TAS 7001

Phone: 03 6464 3005
Mobile: [redacted]
Incident Response 1800 005 171

From: [redacted]
Sent: Friday, 31 August 2018 1:58 PM

To: Taylor, Brendan M (EPA); [REDACTED]
Cc: Cowen, Greg (EPA)
Subject: RE: Formal interview with [REDACTED]

Hi Brendan

Could 3 pm on Wed 5th September work for you?

Regards

[REDACTED]
Acting Department Manager Regional Services

D [REDACTED]
M [REDACTED]
F [REDACTED]
A GPO Box 1393, Hobart TAS 7001
E [REDACTED]
W <http://www.taswater.com.au/>

Have I been helpful? Please provide feedback by clicking [here](#).

From: Taylor, Brendan M (EPA) [mailto:Brendan.Taylor@environment.tas.gov.au]
Sent: Friday, 31 August 2018 11:06 AM
To: [REDACTED]
Cc: Cowen, Greg (EPA)
Subject: Formal interview with Mr [REDACTED]

Good morning [REDACTED]

As discussed with [REDACTED] I am making enquiries to arrange a time to conduct a formal record of interview with [REDACTED] regarding the events of 10 March 2018 at Inlet Farm, Huonville.

I am assisting Mr Cowen in the course of EPA Tasmania's enquires into the matter and will be in Hobart from Wednesday next week.

I was hoping, depending on the availability of [REDACTED] to hold a formal record of interview on either the afternoon of Wednesday 5 September or at 9am on Thursday 6 September (Thursday morning being the preferred time).

My apologies for the lateness in requesting the above time frame, however if you are able to confirm at some stage today it would be greatly appreciated.

[REDACTED] may bring a representative with him should he so wish and I anticipate that we will not take more than an hour of his time.

If you have any questions, please do not hesitate to contact me on the details below.

Regards,



Brendan Taylor
Senior Compliance & Incident Response Officer

EPA Tasmania

(DPIPWE)

From: Buttery, Sophie (EPA)
Sent: Wednesday, 10 October 2018 1:46 PM
To: Taylor, Brendan M (EPA)
Subject: FW: Request for update on EPA investigations in Huonville and Glenorchy

From: [REDACTED] <[REDACTED]>
Sent: Wednesday, 10 October 2018 1:44 PM
To: Buttery, Sophie (EPA) <Sophie.Buttery@epa.tas.gov.au>
Subject: RE: Request for update on EPA investigations in Huonville and Glenorchy

Hi Sophie

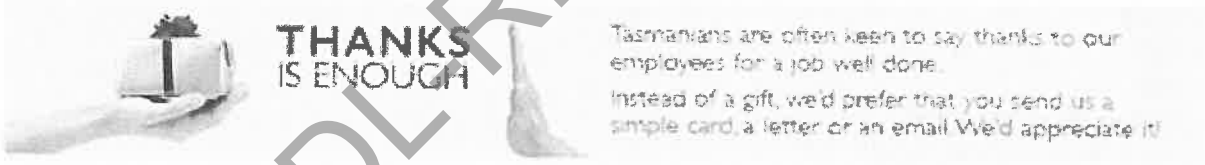
Thanks for getting back to me so quickly. [REDACTED] have been involved with this one, they are both out of the office today so I will check on the status tomorrow – last I was aware it was still draft in the comments review stage.

Kind regards

[REDACTED]
Acting Leader Sewerage System Performance

D [REDACTED]
M [REDACTED]
F [REDACTED]
A GPO Box 1393, Hobart TAS 7001
E [REDACTED]
W <http://www.taswater.com.au/>

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From: Buttery, Sophie (EPA) [mailto:Sophie.Buttery@epa.tas.gov.au]
Sent: Wednesday, 10 October 2018 12:39 PM
To: [REDACTED]
Subject: RE: Request for update on EPA investigations in Huonville and Glenorchy

Hi [REDACTED]

Regarding your queries below I can advise the following:

- EPA's investigation into the sewage spill at Huonville is continuing, with the course of action likely to be decided by the EPA compliance management group toward the end of the month.

[REDACTED]

The EPA understands that TasWater commissioned its own investigation into the Huonville spill. Could you provide a copy of this investigation report?

Thank you,

Sophie Buttery | Acting Section Head | Wastewater Management | EPA Tasmania
Department of Primary Industries, Parks, Water and Environment

Level 7, 134 Macquarie Street, Hobart

GPO Box 1751 Hobart TAS 7001

sophie.buttery@epa.tas.gov.au

03 6165 4620

www.epa.tas.gov.au

From: [Redacted]
Sent: Wednesday, 10 October 2018 12:07 PM
To: Buttery, Sophie (EPA) <Sophie.Buttery@epa.tas.gov.au>
Subject: Request for update on EPA investigations in Huonville and Glenorchy
Importance: High

Hi Sophie

Regarding the Huonville incident earlier this year, our Service delivery general manager is wanting to provide an update to the property owner today of the investigations. Would you be able to give me an update on the EPA investigation surrounding this incident?

Also I have been asked to provide any further details regarding EPA investigations into the Glenorchy incident.

Would it be possible if you could get a response back to me today?

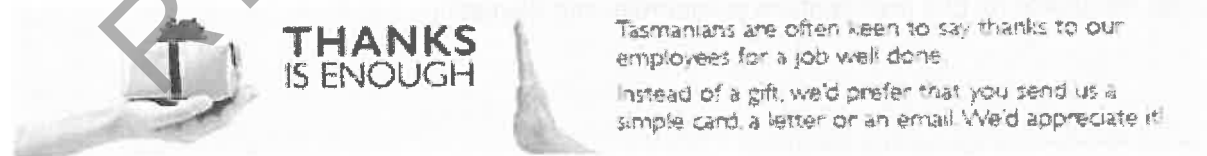
Many thanks

[Redacted]
Acting Leader Sewerage System Performance



D [Redacted]
M [Redacted]
F [Redacted]
A GPO Box 1393, Hobart TAS 7001
E [Redacted]
W <http://www.taswater.com.au/>

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