

**From:** Christine Parker [REDACTED]  
on behalf of Matthew Smithies  
[REDACTED]

**Sent:** Monday, 8 April 2019 12:34 PM

**To:** peter.gutwein@parliament.tas.gov.au

**Subject:** Urgent Request

**Attachments:** 2019-04-05 - National Trust Tasmania - Hon Peter Gutwein MP.pdf

Dear Mr Gutwein

Please find attached correspondence from the Board Chair of the National Trust of Australia (Tasmania) for your urgent consideration.

Kind regards  
Christine

**Christine Parker** | Executive Administrative Officer



Runnymede | Clarendon | The Tench | Franklin House | Home Hill | Oak Lodge | The Old Umbrella Shop | Penghana | Mt Lyell Mine Managers Office | Latrobe Court House Museum | The Australian Fly Fishing Museum | The Tasmanian Heritage Festival | Heritage Advocacy | Heritage Tourism | Heritage Conservation Appeals Program | Education Programs | Venue Hire | Member Programs | Heritage Volunteering

This email, and any attachments, may be confidential and/or privileged. If you have received it in error, please advise the sender and delete this email immediately. Any unauthorised use, disclosure, or copying is not permitted. Except where otherwise specifically stated, views expressed in this e-mail are those of the individual sender.

Think before you click, cyber security is everyone's responsibility. This email has been scanned for viruses but is not guaranteed to be free of viruses and should be vetted by your own security mechanisms. The Parliament of Tasmania accepts no liability for any loss or damage arising from the use of this email or its attachments.

Please consider the environment before printing this email.



# NATIONAL TRUST

## Tasmania

5<sup>th</sup> April 2019

The Honourable Peter Gutwein MP  
Treasurer  
Minister for State Growth  
53 St John Street  
LAUNCESTON TAS 7250

Via email: [peter.gutwein@parliament.tas.gov.au](mailto:peter.gutwein@parliament.tas.gov.au)

Dear Mr Gutwein

The National Trust has operated in Tasmania since 1962 and during that time has gone through several operational and organisational changes, some of which were very challenging.

I am pleased to advise you that under the stewardship of the current Board, the National Trust of Australia (Tasmania) (NTT) is on a pathway that will see us achieving future financial sustainability, enabling us to contribute to the economic, cultural and social fabric of Tasmania in a positive way.

Over the past 18 months, the NTT has implemented a range of contemporary management systems which provide high levels of transparency and accountability in all areas of the organisation. This transition has not always been easy, however, the Board of the NTT is encouraged by the speed with which these changes are being initiated and implemented by the Managing Director and his staff.

The NTT is no longer an internally focussed organisation with little appetite for change, innovation or improvement. Rather, we are transforming into a contemporary organisation focussed on delivering benchmark projects, international standard heritage outcomes and financial responsibility.

The NTT operational budget of just over \$1 million, supports 10 properties and the NTT is the largest employer of volunteers in the state. \$311,500 towards our annual operating budget is provided by the State Government, for which we are very grateful.

However, the Board has identified that the NTT operating budget is clearly not adequate to provide for even the most basic maintenance of heritage assets in our custodianship. The results of decades of receiving new assets without commensurate funding or revenue streams are clearly evident, with essential maintenance, restoration and conservation works deferred due to lack of capital funding. The estimated cost of outstanding capital works is \$4 million, of which \$3.2 million is immediate and the balance required over the next four years. Addressing these urgent capital works is essential to the preservation of irreplaceable built heritage.

ABN 98 258 180 740

#### STATE HEADQUARTERS

Public Buildings Cnr St John & Cameron Streets, Launceston TAS 7250 | PO Box 711, Launceston TAS 7250

T 03 6344 6233 | E [admin@nationaltrusttas.org.au](mailto:admin@nationaltrusttas.org.au)

RUNNYMEDE | CLARENDON | HOBART CONVICT PENITENTIARY | FRANKLIN HOUSE | HOME HILL | OAK LODGE | THE OLD UMBRELLA SHOP | PENOHANA | MT LYELL MINE MANAGERS OFFICE | LATROBE COURT HOUSE MUSEUM | THE AUSTRALIAN FLY FISHING MUSEUM | THE TASMANIAN HERITAGE FESTIVAL | HERITAGE ADVOCACY | HERITAGE TOURISM | HERITAGE CONSERVATION APPEALS PROGRAM | EDUCATION PROGRAMS | VENUE HIRE | MEMBER PROGRAMS | HERITAGE VOLUNTEERING

WWW.  
NATIONAL  
TRUST.  
ORG.AU



# NATIONAL TRUST Tasmania

The National Trust has engaged with a range of highly experienced and skilled heritage-based practitioners who have advised us about concerns regarding the safety of several of our assets due to failing structural integrity. These concerns relate to both the safety of visitors but also the work safety of our staff and volunteers.

The Board has identified that it is imperative for the National Trust's future viability that this essential work, necessary for the preservation and safety of the Trust's assets, be commenced as soon as possible. If not, the NTT will operate in a crisis management environment and difficult decisions about access to NTT sites will be required to address safety concerns.

Your assistance is urgently sought to assist the NTT in securing capital funding through the 2019-20 State Budget for the projects listed in the attached submission to allow the NTT to:

- Address safety concerns enabling continued public access to these important heritage assets.
- Secure the ongoing productivity and viability of National Trust sites as identified in the Strategic Plan which places an emphasis on building financial sustainability through best practice and investing resources into the development of new revenue streams.

I have taken the opportunity to include a copy of the NTT 2019 Strategic Plan which outlines the goals the Board has adopted to provide clear direction and stability to the organisation. The Board has determined that through the organisational obligations and objectives identified in the Strategic Plan there will be a reduced reliance on government funding into the future.

The Board of the National Trust of Australia (Tasmania) cannot emphasise strongly enough the critical nature of our current position and looks forward to your support.

The Managing Director, Mr Matthew Smithies, is liaising directly with Heritage Tasmania on the matters raised in this letter and the attached submission.

Yours sincerely



Nicholas Heyward  
Chair  
National Trust of Australia (Tasmania)

ABN 98 258 180 740

#### STATE HEADQUARTERS

Public Buildings Cnr St John & Cameron Streets, Launceston TAS 7250 | PO Box 711, Launceston TAS 7250  
T 03 6344 6233 | E admin@nationaltrusttas.org.au

RUNNYMEDE | CLARENDON | HOBART CONVICT PENITENTIARY | FRANKLIN HOUSE | HOME HILL | OAK LODGE | THE OLD UMBRELLA SHOP | PENHANA | MT LYELL MINE MANAGERS OFFICE | LATROBE COURT HOUSE MUSEUM | THE AUSTRALIAN FLY FISHING MUSEUM | THE TASMANIAN HERITAGE FESTIVAL | HERITAGE ADVOCACY | HERITAGE TOURISM | HERITAGE CONSERVATION APPEALS PROGRAM | EDUCATION PROGRAMS | VENUE HIRE | MEMBER PROGRAMS | HERITAGE VOLUNTEERING

WWW.  
NATIONAL  
TRUST.  
ORG.AU

# Investing in Tasmanian Rural and Regional Heritage

## Background

The National Trust of Australia (Tasmania) is a community based, not-for-profit organisation which has operated in Tasmania since 1962. It is responsible for 10 properties across Tasmania and is currently the largest employer of volunteers within the state (over 400 volunteers). The NTT is a member of the International National Trust movement which provides National Trust Tasmania Members throughout the state a range of benefits including free access into heritage sites in Australia, UK, Europe, US, Canada, Africa and Asia.

Over the past eighteen months, the Board of the NTT has embarked on an ambitious program to document its strategic direction in the Strategic Plan 2019 and begin working towards securing the viability and future sustainability of the National Trust in Tasmania. This program of work has included the implementation of a range of contemporary heritage management practices and a commitment to good governance, financial transparency and sound business modelling. The strategic direction will result in the NTT becoming an exemplar community-based organisation which clearly contributes back to individual communities and the State of Tasmania in a positive manner.

The NTT owns and operates ten properties across the State, all of which are listed on the Tasmanian Heritage Register. Each property has individual significance and plays an important role in the historical narrative of Tasmania. Clarendon is an iconic example of an agricultural enterprise which had global reach. Home Hill was the home of Joe Lyons, the only Tasmanian Prime Minister to date. Prime Minister Lyons' wife Enid equally holds province in history having been the first woman elected to Federal Parliament. Runnymede is a shining example of an early colonial villa and its contents have direct provenance to previous owners. The Penitentiary Chapel Historic Site dates from before Port Arthur and played a significant role within the convict system, with all convicts being processed through the site before being sent to Port Arthur or other locations in Tasmania. Other less well-known properties play an important role in local communities.

The NTT collection also holds over 48,000 individual objects on display or in storage facilities. The collection ranges from rare and highly valued objects through to humble objects with invaluable significance due to the historical stories that they represent.

Within the NTT portfolio there is in total 225,000 square meters of heritage gardens, including significant plant specimens. The NTT garden land size is approximately double that of the Tasmanian Botanic Gardens.

**The National Trust of Australia (Tasmania) is the custodian of built heritage, collection assets and heritage gardens that have significant connections to our community.**

With an annual operating budget of just over one million dollars, including an annual grant of \$311,500 from the State Government, NTT provides public access to Tasmanian heritage properties and collections for educational, tourism and community-based purposes. However, the NTT simply does not have the capacity to self fund restoration and conservation projects in respect of what are in effect community assets valued at over \$10 million. In fact, it struggles to meet ongoing maintenance costs from its limited operating budget.

The NTT portfolio includes both built and moveable heritage assets of local, state and national importance. While NTT properties are intrinsically connected to local community identity, they also significantly contribute to the historical narrative of Tasmania and its unique position within the cultural and built heritage of Australia.

**This submission has been prepared in support of a request for capital funding from the 2019-20 State Budget to address urgent restoration and conservation works at NTT properties. The total amount sought is \$4 million over four years but the cost for those projects classified as urgent for immediate implementation is \$3.2 million i.e. front ending of the funding is sought.**

## **Return on Investment**

Work on conservation and restoration is heavily weighted to employment costs for skilled tradespeople – up to 80% of the total cost.

The provision of \$4 million, assuming 80% is allocated to employment costs, could support up to 40 FTEs over the funding period assuming an average employment cost of \$80,000. Depending on the multiplier used, further employment would be created in local communities.

### **Key Points**

The Federal Government's 'Building Better Regions Fund' initiative identified the following objectives for the provision of funding to the regions. These objectives neatly encapsulate the objectives that would be met by providing capital funding for NTT restoration and conservation works.

1. Improved level of economic activity in the regions.
2. Increased productivity of the regions.
3. Increased employment and a much more skilled workforce in the regions.
4. Increased capacity and improved capability to deliver major projects and to secure and manage investment funding.
5. Improved partnerships between local, state and territory governments, the private sector and community groups.
6. More stable and viable communities, where people choose to live.

## **An investment in National Trust Tasmania ‘shovel ready’ projects which are closely aligned with all of these rural and regional objectives would provide positive outcomes.**

### **Investing in Heritage is investing in people**

Well documented UK, Canadian and European studies clearly show that investing in heritage creates a skilled workforce. It is demonstrated that when a major heritage project is undertaken, 80% of the costs of such programs are related to the employment of skilled workers with 20% related to materials. The opposite is the case for new constructions with only 20% allocated to skilled employment and 80% allocated to materials.

### **Heritage places contribute to community health and identity**

Communities in rural and regional Tasmania have been directly affected by the downturn in the local mining and forestry industries. The impacts of this downturn are compounded by declining populations in the affected areas and the social challenges of unemployment and loss of identity.

Investing into the restoration, conservation and interpretation of heritage places is good business. The Canadian Government’s investment into the ‘Main Street’ heritage program over the past decade resulted in a return to social sustainability including the adaptive reuse of heritage assets and the increase in community cohesion and identity.

### **Investment into heritage has the capacity to boost local economies, provide opportunities for specialist training and enhance community wellbeing and identity**

Worldwide research confirms the importance of heritage assets to the continuity, civic pride and memory of a community with a direct correlation to community wellness and the physical and mental health of those within their community.

Investment in heritage-based projects potentially reduces long term calls on the health, education, and social welfare and justice systems.

### **Support of cultural Tourism**

Recognised as one of the most critical areas for Tasmania’s future, the second most common reason tourists visit Tasmania is for heritage experiences. NTT properties attract interstate and international visitors to properties within its portfolio throughout the state achieved by international branding and recognition, a national web site and active social media activities.

## **Past Access to Capital Funding**

As noted above, NTT receives an annual grant from the State Government towards operating costs of \$311,500 per annum. In the past five years, the NTT has received emergency funding towards capital projects, totalling \$355,000 (of which \$40,000 from the State Government), for only two restoration projects:

Year	Site	Nature of Work	Funding Body
2016	Clarendon Estate	Replace slating on failing roof	Commonwealth Government \$275,000
2017	Franklin House	Re-instatement of condemned convict brick boundary wall	Tasmanian State Government \$40,000 Launceston City Council \$40,000

While greatly appreciated by the NTT community, this emergency capital funding did not address the underlying backlog of restoration and conservation work – rather it allowed emerging crises to be dealt with. The underlying conservation and restoration issues at the NTT properties remain unaddressed and the situation is deteriorating.

In the absence of a significant investment, some properties may need to be closed on work health and safety grounds, impacting staff and volunteers, local communities and visitors.

The NTT has a demonstrated track record in undertaking sensitive restoration projects. This is shown by the NTT’s project management of re-slating of the roof at Clarendon in 2016 and re-instating the convict brick, convict-built boundary wall at Franklin House in 2017.

**Investing into the restoration, conservation and interpretation of the National Trust’s heritage is simply good business.**



Re-slating ‘Clarendon’ with 10,000 Welsh slates.

Local job creation, up skilling of trades, engagement of apprentices, community pride – a ‘good news’ story.  
Project delivered on time, on budget and to international heritage standards.

**National Trust Tasmania has a proven track record in project management**

Re instating of a convict brick, convict built boundary wall at Franklin House. Local job creation, up skilling of trades, engagement of apprentices, community pride – another ‘good news story’.  
Project delivered on time, on budget and to international heritage standards.



Assessed by the Department of Primary Industries, Parks, Water and Environment under the Right to Information Act 2009  
**The National Trust has a long list of 'shovel ready' projects prioritised as ready for immediate implementation in Tasmania or for implementation over the next four years.**

## URGENT RESTORATION AND CONSERVATION PROJECTS

The following is a listing of the restoration and conservation projects urgently required at NTT properties in Tasmania. The majority are overdue and unavoidable. Most can be implemented at short notice. The costings include a provision for contingencies. Detailed consultant reports and Property Inspection Reports are available in support of the proposed scopes of work.

Clarendon Scope of Works	Immediate Action	Within Four Years
Rear steps, moat and house wall drainage system works - to prevent collapse of south and west wall of house. Engineer's report obtained.	\$440,000	
Brick garden wall – collapsing. Wall needs to be dismantled and rebuilt with new footings and foundations.	\$50,000	
Stables   French drain   inject damp course   stabilise eroding brickwork	\$55,000	
AFFM – chemical injection and stabilising works, new draining system, rectification works	\$120,000	
Consultancy fees for above item (see Property Inspection Report).	\$125,000	
Re-laying of flagstones in basement.	\$40,000	
Stone Barn – cracking walls. Foundation and footings require treatment to prevent collapse.	\$85,000	
Shepherd's Cottage – Walls cracking, subsiding. Engineer's report obtained.	\$2,035	
Foundation treatment and correction of footings required to prevent collapse. Internal and external walls require repairs to cracking, plaster render, roof and painting.	\$250,000	
Septic system – failing due to age – requires upgrading.	\$52,000	
Elm trees – treatment for elm leaf beetle.	\$32,000	
Equipment, chemical and training of staff to perform treatment required.		
Make good internal and external plaster and render, paint appropriately.	\$50,000	
Electrical issues site wide - substandard electrical switch boards in some outbuildings and main house, full site upgrade to meet code.	\$30,000	
Remove brickwork covering window downstairs   airflow	\$6,000	
Restore windows downstairs to open   airflow	\$8,500	
Fit air vents to storage area under portico	\$700	
Service Wing roof   remove lichen   cap chimneys   instate flashing	\$3,500	
Relocate pump house above flood line	\$15,000	
Cap main roof chimneys	\$3,000	
Shearing shed rising damp   French drain   inject damp course	\$35,000	
Coach House   Vermin proof	\$4,000	
Blacksmiths   Vermin proof	\$4,000	
Convict Quarters   Stabilise brickwork   dampcourse   flood proof make good levy	\$95,000	
Repair and resurface carriage way		\$30,000
Parking area and drainage		\$45,000
Riverbank management   clearing		\$40,000
On site signage		\$20,000
Offsite signage		\$10,000
Conservation Management Plan	\$30,000	
Interpretation Plan		\$30,000
<b>Clarendon Totals</b>	<b>\$1,535,735</b>	<b>\$175,000</b>
<b>Franklin House Scope of Works</b>		
Stables and kitchen brick wall – subsiding with major cracking. Reports obtained. Kitchen wall requires underpinning, stables walls need to be dismantled, foundations re-laid and walls re-built.	\$161,000	
Consultancy fees for above item (see Property Inspection Report).	\$26,800	
Roof of main house and service wing sagging and roof ridge dropping – needs reattaching to main structure.	\$75,000	
Driveway and footpaths – require re-sheeting with heritage gravel.		\$3,410
Replace falling roof sheeting, guttering and down pipes	\$52,000	
Cap chimneys		\$2,500

Install rainwater tank for garden use		\$3,200
Rewiring of building		\$30,000
Site storm water drainage		\$45,000
Repair leaking fountain		\$3,800
Installation of tree barriers and repair of sewerage pipes	\$6,800	
Repair and make good boundary wall - \$80,000 - completed		
Removal of failing concrete paving and installation of flagging		\$28,000
<b>Franklin House Totals</b>	<b>\$321,600</b>	<b>\$115,910</b>
<b>Oak Lodge Scope of Works</b>		
Basement flooding – investigation required, drainage works.	\$170,000	
Repairs to damaged walls and floor.	\$85,000	
Consultancy fees for above 2 items (see Property Inspection Report).	\$75,000	
Timber fence -- collapsing, deteriorating, requires conservation work and reinstatement.		\$40,000
<b>Oak Lodge Totals</b>	<b>\$330,000</b>	<b>\$40,000</b>
<b>Old Umbrella Shop Scope of Works</b>		
Sinking floor in showroom, hallway and back store room. Investigation revealed rotten timber supports.	\$8,300	
Rising damp affecting brick walls in rear of OUS and entrance to upstairs offices. Repair internal damage to walls, plaster and floor.	\$75,000	
Water ingress in upstairs window/box gutter. Make good of water damage to walls, stairs and ceiling. Investigation for cause required as yet unknown.	\$55,000	
Consultancy fees for above 3 items (see Property Inspection Report).	\$7,000	
Replace failing roof cladding, guttering and down pipes	\$48,000	
Repair original shop counter (in original place and still in use)		\$2,800
<b>Old Umbrella Shop Totals</b>	<b>\$193,300</b>	<b>\$2,800</b>
<b>Penghana Scope of Works</b>		
Chimneys – bricks and mortar deteriorating and crumbly – give way when attempting to seal and attach flashings. Vegetation growing between bricks. Require repointing and sealing.	\$49,150	
Consultancy fees for above item (see Property Inspection Report).	\$10,500	
Driveway repairs – drainage works and pot holes repair.	\$6,600	
Make good front stairs   tessellate tile		\$15,000
Make good stormwater plumbing	\$35,000	
Safety rails	\$5,000	
Internal plasterwork repair   ceiling repair	\$15,000	
Replace faulty wiring – air conditioning	\$3,000	
<b>Penghana Totals</b>	<b>\$124,250</b>	<b>\$15,000</b>
<b>Penitentiary Chapel Heritage Site Scope of Works</b>		
Clock tower subsiding - underpinning/chemical injection/façade repairs.	\$195,000	
Courtroom 2 ceiling tiles collapse -- remove existing tiles and grid structure, reroute existing services above ceiling, refurbish existing ceiling to original condition, including lath and plaster repair, structure and detail repair, paint.	\$220,000	
Cracking internal wall Courtroom 1 – allowance to repair internal walls in accordance with original heritage nature.	\$65,000	
Consultancy fees for above 3 items (see Property Inspection Report).	\$40,000	
Replace broken windows	\$6,000	
Replace entry floor covering		\$2,500
Make good and paint entry hall		\$4,000
Make good internal walls and paint		\$120,000
Repairs to lath and plaster ceiling   chapel foyer	\$15,000	
Repair and make good prisoner exercise yard		\$25,000
Installation of root barriers (currently penetrating foundations)	\$6,000	
Repair and make good external grounds   road base and gravel		\$20,000
Removal on penetrating plant matter	\$3,000	
Plaster repairs and painting of Governor's Residence		\$55,000
Signage		\$25,000
Conservation Management Plan	\$30,000	
Interpretation Plan		\$30,000
Monitored fire detection system -- requires replacing. Unable to obtain spare parts as system over 20 years old.	\$22,840	
<b>Penitentiary Chapel Heritage Site Totals</b>	<b>\$602,840</b>	<b>\$281,500</b>

<b>Runnymede Scope of Works</b>		
Slow flooding Coach House floor and surrounds – drainage requires investigation and modification. Major wall damage and cracking.	\$119,000	
Consultancy fees for above item (see Property Inspection Report).	\$23,150	
Driveway – re-sheeting and repairing ruts with crushed dolerite to match existing gravel.		\$22,000
Stable Building, removal of concrete between cobbles		\$8,000
Removal of acrylic paint from exterior   re causing damp issues		\$15,000
Repair of floor joists   main bedroom   dining room   nursery	\$11,000	
Replacing roof slate on southern end of building		\$25,000
Laying sandstone pavers in scullery		\$9,000
<b>Runnymede Totals</b>	<b>\$153,150</b>	<b>\$79,000</b>
<b>Sub Totals</b>	<b>\$3,260,875</b>	<b>\$709,210</b>
<b>Total of Immediate and Within Four Years</b>		<b>\$3,970,085</b>

## Further Information

Considerable work already has been undertaken to scope the proposed projects listed above. Many could be implemented at short notice.

For further information, please contact:

Matthew Smithies

Managing Director

National Trust of Australia (Tasmania)

[Redacted]

[Redacted]

[Redacted]



National Trust of Australia (Tasmania)  
Public Buildings, Cnr St John & Cameron Sts,  
Launceston, Tasmania  
ABN 98258180740

National Trust of Australia (Tasmania)

2019 Strategic Plan

RTI-DI-RELEASE-DPI/PW/E

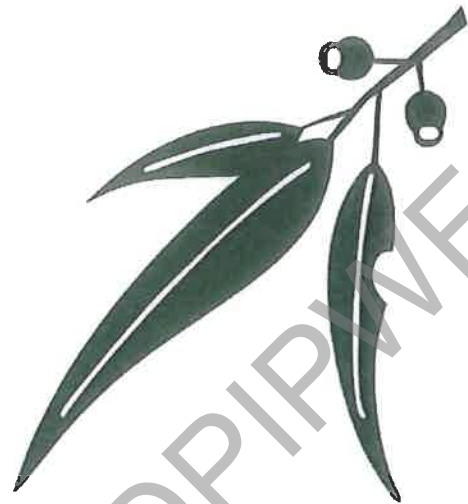
# WHO WE ARE

The National Trust of Australia (Tasmania) is a community based, not for profit organisation.

National Trust of Australia (Tasmania) is a trust (body corporate) with perpetual succession created under the *National Trust Act 2006*.

The National Trust is governed by a voluntary Board of Management consisting of three directors elected by members, three directors appointed by the Minister responsible for the Act and the Managing Director.

We are an organisation dedicated to promoting and conserving Tasmania's heritage, a charter we have carried out since 1962.



## Vision

A Tasmanian community sharing and valuing its heritage.

## Purpose

Advocate for Tasmania's heritage buildings, landscapes and objects by encouraging sustainable uses of heritage assets.

## Values

**Enthusiasm** - we embrace Tasmania's heritage with a dynamic and passionate attitude.

**Inclusiveness** – we respect and welcome all.

**Excellence** - we achieve best practice with integrity.

**Resourcefulness** – we find creative solutions and better ways of doing things.

# STRATEGIC GOALS

1

## OUR FINANCIAL SUSTAINABILITY

- Manage organisation to best practice.
- Implement property specific business models and asset management plans to achieve positive outcomes.
- Invest resources into the development of new revenue streams and enhance the visitor experience to grow tourism revenue.
- Reduce reliance on government funding for core operational purposes.

2

## ENGAGE AND BUILD OUR SUPPORTER BASE

- Grow membership base and financial support from members.
- Adopt contemporary Volunteer Management practices and enhance volunteering experience.
- Ensure a welcoming and inclusive organisational culture.
- Deliver programs to assist local community heritage efforts.

3

## DEVELOP EFFECTIVE AND RESPECTED ADVOCACY

- Promote and be an exemplar of heritage repurposing / adaptive reuse.
- Celebrate and promote community based heritage assets.
- Shape responses to emerging heritage issues in collaboration with like-minded organisations.
- Enhance the National Trust brand, profile and visibility.

4

## SUPPORT AND STRENGTHEN THE HERITAGE SECTOR

- Demonstrate the contribution of the heritage sector.
- Partner and work with heritage asset owners to preserve Tasmania's built heritage.
- Develop strong relationships with like-minded organisations.
- Enhance and promote conservation of community based heritage assets through the development of conservation and interpretation plan templates for community use.
- Provide public access to benchmark heritage management expertise.

**From:** Christine Parker  
**Sent:** Thursday, 4 July 2019 1:48 PM  
**Subject:** Correspondence to National Trust Tasmania Members  
**Attachments:** 2019 Letter to NTT Members.pdf

Good Afternoon

Please find attached correspondence which has been sent to our National Trust Tasmania Members from the Board Chair and Managing Director, for your information.

Kind regards  
Christine

**Christine Parker** | Executive Administrative Officer



Runnymede | Clarendon | The Tench | Franklin House | Home Hill | Oak Lodge | The Old Umbrella Shop | Penghana | Mt Lyell Mine Managers Office | Latrobe Court House Museum | The Australian Fly Fishing Museum | The Tasmanian Heritage Festival | Heritage Advocacy | Heritage Tourism | Heritage Conservation Appeals Program | Education Programs | Venue Hire | Member Programs | Heritage Volunteering

This email, and any attachments, may be confidential and/or privileged. If you have received it in error, please advise the sender and delete this email immediately. Any unauthorised use, disclosure, or copying is not permitted. Except where otherwise specifically stated, views expressed in this e-mail are those of the individual sender.

Think before you click, cyber security is everyone's responsibility. This email has been scanned for viruses but is not guaranteed to be free of viruses and should be vetted by your own security mechanisms. The Parliament of Tasmania accepts no liability for any loss or damage arising from the use of this email or its attachments.

Please consider the environment before printing this email.



# NATIONAL TRUST Tasmania

13<sup>th</sup> June 2019

Dear National Trust Member

Over the past several months we have been speaking with members to gain a better understanding of how we could improve our service to you, as a valued member of the National Trust. This was a beneficial exercise and the overwhelming response was that better communication is vital, as although lots of good things are happening at the Trust, we are not keeping members up to date.

It is always difficult to determine how much information is enough and how much becomes annoying! To address this, we have included a short questionnaire for you to let us know what is important and interesting to you. If you forward this completed questionnaire to us, we will only forward to you information on specific topics you have chosen.

By the Annual General Meeting in October this year, we will have an electronic information channel available to you, where you will be able to log into a specific website, enter your National Trust Membership number and review the most up to date information, as well as communicate directly with us.

National Trust Members' support, your support, provides a substantial contribution to the funding of a range of programs dedicated to the sustainability and future proofing of Tasmania's unique heritage. Without you and your participation in heritage by being a Member of the National Trust, much of this work and the achievements being made would not happen.

The National Trust Tasmania has recently become a member of the International National Trusts Organisation (INTO). The benefits of this new arrangement are that National Trust Tasmania members have free access to an increased number of heritage properties and sites under the custodianship of 120 National Trust organisations around the world.

If you are a keen traveller, this is great news! This arrangement also provides access to support from our international National Trusts. An example of this is the *This Place Matters* program which we will be rolling out throughout Tasmania this year and is based on a program developed by the Canadian National Trust, which freely provided their support and advice. Access to this high level of international expertise is of great benefit to Tasmania and may not otherwise be readily available to the state.

## National and International Exposure

Through the arrangement with INTO, the National Trust Tasmania is able to contribute to a range of internationally available publications, in which we highlight the magnificent heritage attributes of Tasmania. This exposure contributes to increasing the global knowledge of Tasmania's highly regarded brand and through this awareness, assists in increasing visitation to the state and contributing to the local economy.

ABN 98 258 180 740

### STATE HEADQUARTERS

Public Buildings Cnr St John & Cameron Streets, Launceston TAS 7250 | PO Box 711, Launceston TAS 7250  
T 03 6344 6233 | E [admin@nationaltrusttas.org.au](mailto:admin@nationaltrusttas.org.au)

RUNNYMEDE | CLARENDON | HOBART CONVICT PENITENTIARY | FRANKLIN HOUSE | HOME HILL | OAK LODGE | THE OLD UMBRELLA SHOP | PENOHANA | MT LYELL MINE MANAGERS OFFICE | LATROBE COURT HOUSE MUSEUM | THE AUSTRALIAN FLY FISHING MUSEUM | THE TASMANIAN HERITAGE FESTIVAL | HERITAGE ADVOCACY | HERITAGE TOURISM | HERITAGE CONSERVATION | APPEALS PROGRAM | EDUCATION PROGRAMS | VENUE HIRE | MEMBER PROGRAMS | HERITAGE VOLUNTEERING

WWW.  
NATIONAL  
TRUST.  
ORG.AU



# NATIONAL TRUST Tasmania



## Behind the Scenes

For National Trust Tasmania members, this is a very exciting development. Due to our INTO partnerships, members can advise us of sites they will be visiting internationally and dependent on availability, we may be able to arrange behind the scenes tours of areas not usually open to the public.

## Australian Heritage Tourism Conference

Over the past two years the National Trust Tasmania, in close collaboration with the National Trust of South Australia, has developed a heritage tourism strategy which resulted in the inaugural Australian Heritage Tourism Conference held last month in Adelaide. The conference was well attended by highly regarded international heritage and tourism stakeholders, as well as the Federal Minister for Heritage.

## Open Doors Program

In the year ahead the National Trust Tasmania is initiating an exciting new program only available to members where, through special arrangement, we will be providing access to Tasmania's privately owned homes for viewing. You will get to meet the owners and hear their amazing stories regarding how they conserve, preserve and live in some of Tasmania's most significant heritage attributes.

## Open Gardens Program

Tasmanian heritage gardens are increasingly becoming known around the world. This will be a rare opportunity, available to National Trust members only, to visit unique gardens throughout the state not usually open to the public. You will get to meet the owners and hear about their passion for conserving and preserving these unique and beautiful heritage attributes.

## Social Events for Members

Feedback from members has indicated that National Trust social events are an important benefit of being a member of the National Trust. We are therefore organising social events throughout the state where you will have the opportunity to meet like-minded people and mix with lovers of heritage and history in a relaxed atmosphere.

## Conservation Appeals

Through the support of our members, the National Trust is able to run a Conservation Appeal Programs. We have some good news regarding this incredibly important project, as we now have the ability to offer tax-deductible receipts to community-based organisations and entities for the purchase of heritage assets. The National Trust Tasmania at this point in time is the only body in Australia that has the capacity to provide this outstanding opportunity supporting heritage.

ABN 98 258 180 740

### STATE HEADQUARTERS

Public Buildings Cnr St John & Cameron Streets, Launceston TAS 7250 | PO Box 711, Launceston TAS 7250  
T 03 6344 6233 | E [admin@nationaltrusttas.org.au](mailto:admin@nationaltrusttas.org.au)

RUNNYMEDB | CLARENDON | HOBART CONVICT PENITENTIARY | FRANKLIN HOUSE | HOME HILL | OAK LODGE | THE OLD UMBRELLA SHOP | PENSHANA | MT LYELL MINE MANAGERS OFFICE | LATROBE COURT HOUSE MUSEUM | THE AUSTRALIAN FLY FISHING MUSEUM | THE TASMANIAN HERITAGE FESTIVAL | HERITAGE ADVOCACY | HERITAGE TOURISM | HERITAGE CONSERVATION APPEALS PROGRAM | EDUCATION PROGRAMS | VENUE HIRE | MEMBER PROGRAMS | HERITAGE VOLUNTEERING

WWW.  
NATIONAL  
TRUST.  
ORG.AU



# NATIONAL TRUST Tasmania



## Achieving Best Practice Outcomes

Over the past two years the National Trust Board and Management, through the support of its members, have been implementing a range of systems and management tools, resulting in best practice. This has included the implementation of a Collection Management System, the development of Asset Management Plans, the implementation of the Xero Accounting System providing a high level of financial transparency and the rollout of a Volunteer Agreement designed to provide a range of protections for volunteers and adhere to the Australian Volunteering Standard. Through your support as a member, the National Trust will continue this important work to ensure the credibility and reputation of the National Trust in Tasmania as a respected heritage management organisation is maintained.

A key project that the National Trust Tasmania is currently working on is developing comprehensive Asset Management Plans for each of its properties throughout the state. Preparation for this work has already identified that there is a requirement to raise \$4 million for work to be carried out in the next 4 years. Your continued membership support assists us in having the capacity to develop these important plans.

Your feedback is valued by the Board and Management of National Trust Tasmania. Please do not hesitate to contact me should you wish to have further discussion on National Trust Tasmania matters.

We thank you for your support as a National Trust member and encourage you to make the most of your member benefits.

Yours sincerely



Nicholas Heyward  
Board Chair



Matthew Smithies  
Managing Director

ABN 98 258 180 740

### STATE HEADQUARTERS

Public Buildings Cnr St John & Cameron Streets, Launceston TAS 7250 | PO Box 711, Launceston TAS 7250  
T 03 6344 6233 | E [admin@nationaltrusttas.org.au](mailto:admin@nationaltrusttas.org.au)

RUNNYMEDE | CLARENDON | HOBART CONVICT PENITENTIARY | FRANKLIN HOUSE | HOME HILL | OAK LODGE | THE OLD UMBRELLA SHOP | PENGHANA | MY LYELL MINE MANAGERS OFFICE | LATROBE COURT HOUSE MUSEUM | THE AUSTRALIAN FLY FISHING MUSEUM | THE TASMANIAN HERITAGE FESTIVAL | HERITAGE ADVOCACY | HERITAGE TOURISM | HERITAGE CONSERVATION APPEALS PROGRAM | EDUCATION PROGRAMS | VENUS HIRE | MEMBER PROGRAMS | HERITAGE VOLUNTEERING

WWW.  
NATIONAL  
TRUST.  
ORG.AU

**National Trust Tasmania Member Communication Request**

Please tick

News from the International National Trusts Organisation (INTO).	
Details regarding 'Open Doors' program only available to National Trust Members.	
Details regarding 'Open Gardens' program only available to National Trust Members.	
Details regarding National Trust 'Social Events' available to National Trust Members.	
Reminders of upcoming National Trust public events.	
Invitations to pre-launch event activities only available to National Trust Members.	
Details regarding 'Behind the Scenes' program only available to National Trust Members.	
Details regarding the 2020 Australian Heritage Tourism Conference in Hobart and Early Bird booking rate only available to National Trust Members.	
Updates on National Trust 'Conservation Appeals' Program.	
I would like to receive updates on the National Trust Tasmania Bequest Program.	
I would like to be updated on the National Trusts fully tax-deductible Donation Program.	

I request National Trust communication be sent to my email address:

I request National Trust communication be sent to my postal address:

National Trust Member Name:

Date:

## NATIONAL TRUST OF AUSTRALIA (TASMANIA) MEMBERSHIP FORM

**Membership Benefits include:**

- FREE ENTRY to National Trust properties throughout Australia
- Discounts in National Trust Tasmania shops
- Invitations to members only events
- Regular newsletters
- FREE ENTRY to Trust properties in a number of countries overseas

**TASMANIAN TRUST PROPERTIES**

Clarendon Franklin House Home Hill	Latrobe Court House Museum Norfolk Plains Heritage Centre Oak Lodge	Old Umbrella Shop Penitentiary Chapel Historic Site Runnymede
--	---	---

Membership Types		
Please circle your preferred choice	1 Year	3 Years
Individual	\$90	\$243
Individual Concession (One concession card holder)	\$70	\$189
Household (Two adults and up to three children)	\$120	\$324
Household Concession (Two concession card holders and up to three children)	\$100	\$270
Volunteer Membership (For National Trust Volunteers Only)	\$30	N/A
Corporate	\$400	\$1080
Life Membership	TBA	

**CONTACT DETAILS**

Title \_\_\_\_\_

First Name/s \_\_\_\_\_

Last Name \_\_\_\_\_

Email Address \_\_\_\_\_

I would like to receive the National Trust of Australia (Tasmania) e-news.

Postal Address \_\_\_\_\_

State \_\_\_\_\_ Postcode \_\_\_\_\_

Country \_\_\_\_\_ Telephone \_\_\_\_\_

I would like to pay by cheque

I would like to pay by credit card

Credit card number \_\_\_\_\_

Name \_\_\_\_\_ Expiry Date \_\_\_\_\_ / \_\_\_\_\_

**Please hand in and pay at any of our properties OR post to:**  
National Trust of Australia (Tasmania)  
PO Box 711, Launceston TAS 7250  
Telephone: (03) 6344 6233 or email: [finance@nationaltrusttas.org.au](mailto:finance@nationaltrusttas.org.au)  
[www.nationaltrust.org.au](http://www.nationaltrust.org.au)

**From:** Reid, Anthony (DPaC)  
**Sent:** Tuesday, 15 October 2019 4:16 PM  
**To:** MacCarthy, Jae (DPaC)  
**Subject:** FW: Briefing Note  
**Attachments:** Briefing Note - Clarendon Deaccession - 15Oct19.pdf

Can we please backer and trim please.

**From:** Christine Parker <[REDACTED]>  
**Sent:** Tuesday, 15 October 2019 1:25 PM  
**To:** Reid, Anthony (DPaC) <Anthony.Reid@dpac.tas.gov.au>  
**Cc:** Matthew Smithies <[REDACTED]>  
**Subject:** Briefing Note

Dear Anthony

Please find attached Briefing Note, as discussed with Matthew Smithies.

Section 35

Regards  
Christine

**Christine Parker** | Executive Administrative Officer



Runnymede | Clarendon | Hobart Convict Penitentiary | Franklin House | Home Hill | Oak Lodge | The Old Umbrella Shop | Penghana | Mt Lyell Mine Managers Office | Latrobe Court House Museum | The Australian Fly Fishing Museum | The Tasmanian Heritage Festival | Heritage Advocacy | Heritage Tourism | Heritage Conservation Appeals Program | Education Programs | Venue Hire | Member Programs | Heritage Volunteering



National Trust Tasmania is an active member of the International National Trusts Organisation (INTO)

**CONFIDENTIALITY NOTICE AND DISCLAIMER**

Information in this transmission is intended only for the person(s) to whom it is addressed and may contain privileged and/or confidential information. If you are not the intended recipient, any disclosure, copying or dissemination of the information is unauthorised and you should delete/destroy all copies and notify the sender. No liability is accepted for any unauthorised use of the information contained in this transmission. This disclaimer has been automatically added.

Section 35

RTI-DL-RELEASE-DPIPWE